

Information about your new Insurance plan cards...

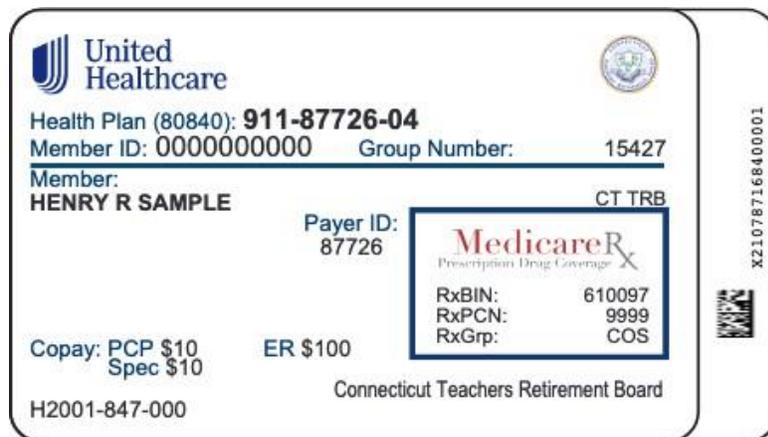
The new UnitedHealthcare Cards for both the Supplement plan and the Advantage plan began arriving in the mail this week. According to UnitedHealthcare, cards for two members of the same household may arrive on different days.

If you have chosen the **Advantage plan**, you will receive **one card for both the medical portion and drug portion** of your plan as they are “bundled” into one plan (MAPD).

If you have chosen to remain with **Original Medicare with a Supplement** you will be receiving **two separate cards**: one for your **Medicare Senior Supplement** medical coverage and one for your **prescription drug coverage (PDP)**. These two cards will come in two different mailings. The drug card will arrive attached to the “quick start guide” and the medical card will arrive in a separate mailing with a confirmation letter for the Supplement plan.

We have heard from some members who have received the wrong cards, so we suggest, when your cards do arrive, examine them carefully to make sure they indicate the correct plan.

If you are on the **Advantage Plan** your card will look like this...



If you are on the **Supplement Plan**, your cards will look like this. Please note the “S” in the lower left corner represents **Supplement** on both cards.



Advantage Plan	Supplement Plan
1. A single card for both the Medical Coverage & Drug Coverage	1. Original Medicare Card (primary)
	2. Medical Coverage Card (secondary)
	3. Prescription Drug Card (PDP)
2. Cigna Dental Coverage Card	4. Cigna Dental Coverage Card

All insured will receive their new Cigna Dental Cards by January 1<sup>st</sup>.

We recommend that you hold onto your Anthem cards until all of your medical claims from the last few months (through December 31, 2021) have been processed in case there is a question about the claim or payment through Anthem.

The **Evidence of Coverage (EOC)** is the contract for your plan and contains all the details of what will be covered. It is referred to in many of the UHC and TRB publications as the source of complete information about your plan. It may be viewed online on the TRB website at:

(<https://portal.ct.gov/TRB/Content/Health-Insurance/Health-Insurance-Menu/Providers-2022>)

You will not receive a hard copy of this document, unless you call and request it. The number to call to request a copy is 1-866-794-3033.